



September 28, 2006

Marsha Petrie Sue, MBA
PO Box 15218
Scottsdale, Arizona 85627

Re: RainMaker Client Conference

Dear Marsha :

I would like to thank you for the wonderful keynote speech you gave at our recent Client Conference & User Group Meeting.

It is a challenge for us to find a keynote speaker who can appeal to the broad professional roles of our group. Your presentation, "The Flexibility Factor," was both entertaining and informative. I believe that everyone left the general session equipped with knowledge applicable to the work place and some fun "anecdotes" to remember when faced with difficult people.

Thank you for your professionalism and sense of humor. We will certainly keep you in mind for future venues.

Sincerely,

A handwritten signature in black ink, appearing to read "Jim Hammond". The signature is fluid and cursive, with the first name "Jim" being more prominent.

Jim Hammond, President
RainMaker Software, Inc.